# Order to Cash Process

order to cash process steps can be listed as below

* Enter the Sales Order
* Book the Sales Order
* Launch Pick Release
* Ship Confirm
* Create Invoice
* Create the Receipts either manually or using Auto Lockbox ( In this article we will concentrate on Manual creation)
* Transfer to General Ledger
* Journal Import

Enter the Sales Order:

Navigation: Order Management Super User Operations (USA)>Orders Returns >Sales Orders

Enter the Customer details (Ship to and Bill to address), Order type.

Interface gráfica do usuário, Texto, Aplicativo

Descrição gerada automaticamente

Click on Lines Tab. Enter the Item to be ordered and the quantity required.

Interface gráfica do usuário, Aplicativo, Tabela, Excel

Descrição gerada automaticamente

Line is scheduled automatically when the Line Item is saved.

Scheduling/unscheduling can be done manually by selecting Schedule/Un schedule from the Actions Menu.

You can check if the item to be ordered is available in the Inventory by clicking on Availability Button.

Interface gráfica do usuário, Aplicativo, Tabela

Descrição gerada automaticamente

Save the work.

Underlying Tables affected:

In Oracle, Order information is maintained at the header and line level.

The header information is stored in OE\_ORDER\_HEADERS\_ALL and the line information in OE\_ORDER\_LINES\_ALL when the order is entered. The column called FLOW\_STATUS\_CODE is available in both the headers and lines tables which tell us the status of the order at each stage.

At this stage, the FLOW\_STATUS\_CODE in OE\_ORDER\_HEADERS\_ALL is ‘Entered’

Book the Sales Order:

Book the Order by clicking on the Book Order button.

Interface gráfica do usuário, Texto, Aplicativo

Descrição gerada automaticamente

Now that the Order is BOOKED, the status on the header is change accordingly.

Interface gráfica do usuário, Texto, Aplicativo, Email

Descrição gerada automaticamente

Underlying tables affected:

At this stage:

The FLOW\_STATUS\_CODE in the table OE\_ORDER\_HEADERS\_ALL would be

‘BOOKED’

The FLOW\_STATUS\_CODE in OE\_ORDER\_LINES\_ALL will be

‘AWAITING\_SHIPPING’.

Record(s) will be created in the table WSH\_DELIVERY\_DETAILS with

RELEASED\_STATUS=’R’ (Ready to Release)

Also Record(s) will be inserted into WSH\_DELIVERY\_ASSIGNMENTS.

At the same time DEMAND INTERFACE PROGRAM runs in the background and inserts

into MTL\_DEMAND

Launch Pick Release:

Navigation: Shipping > Release Sales Order > Release Sales Orders.

Key in Based on Rule and Order Number

Interface gráfica do usuário

Descrição gerada automaticamente

In the Shipping Tab key in the below:

Auto Create Delivery: Yes

Auto Pick Confirm: Yes

Auto Pack Delivery: Yes

Interface gráfica do usuário, Texto, Aplicativo

Descrição gerada automaticamente

In the Inventory Tab:

Auto Allocate: Yes

Enter the Warehouse

Interface gráfica do usuário

Descrição gerada automaticamente

Click on Execute Now Button.

On successful completion, the below message would pop up as shown below.

Interface gráfica do usuário, Texto, Aplicativo

Descrição gerada automaticamente

Interface gráfica do usuário, Texto, Aplicativo, Email

Descrição gerada automaticamente

Pick Release process in turn will kick off several other requests like Pick Slip Report,

Shipping Exception Report and Auto Pack Report

Interface gráfica do usuário, Diagrama

Descrição gerada automaticamente

Underlying Tables affected:

If Autocreate Delivery is set to ‘Yes’ then a new record is created in the table WSH\_NEW\_DELIVERIES.

DELIVERY\_ID is populated in the table WSH\_DELIVERY\_ASSIGNMENTS.

The RELEASED\_STATUS in WSH\_DELIVERY\_DETAILS would be now set to ‘Y’ (Pick Confirmed) if Auto Pick Confirm is set to Yes otherwise RELEASED\_STATUS is ‘S’ (Release to Warehouse).

Pick Confirm the Order:

IF Auto Pick Confirm in the above step is set to NO, then the following should be done.

Navigation: Inventory Super User > Move Order> Transact Move Order

In the HEADER tab, enter the BATCH NUMBER (from the above step) of the order. Click FIND. Click on VIEW/UPDATE Allocation, then Click TRANSACT button. Then Transact button will be deactivated then just close it and go to next step.

Ship Confirm the Order:

Navigation: Order Management Super User>Shipping >Transactions.

Query with the Order Number.

Interface gráfica do usuário, Aplicativo, Tabela, Excel

Descrição gerada automaticamente

Click On Delivery Tab

Interface gráfica do usuário, Aplicativo, Tabela, Excel

Descrição gerada automaticamente

Click on Ship Confirm.

Interface gráfica do usuário, Aplicativo, Email

Descrição gerada automaticamente

Interface gráfica do usuário

Descrição gerada automaticamente

The Status in Shipping Transaction screen will now be closed.

Interface gráfica do usuário, Texto, Aplicativo

Descrição gerada automaticamente

This will kick off concurrent programs like.INTERFACE TRIP Stop, Commercial Invoice, Packing Slip Report, Bill of Lading

Underlying tables affected:

RELEASED\_STATUS in WSH\_DELIVERY\_DETAILS would be ‘C’ (Ship Confirmed)

FLOW\_STATUS\_CODE in OE\_ORDER\_HEADERS\_ALL would be “BOOKED”

FLOW\_STATUS\_CODE in OE\_ORDER\_LINES\_ALL would be “SHIPPED”

Create Invoice:

Run workflow background Process.

Navigation: Order Management >view >Requests

Interface gráfica do usuário, Aplicativo

Descrição gerada automaticamente

Workflow Background Process inserts the records RA\_INTERFACE\_LINES\_ALL with

INTERFACE\_LINE\_CONTEXT     =     ‘ORDER ENTRY’

INTERFACE\_LINE\_ATTRIBUTE1=     Order\_number

INTERFACE\_LINE\_ATTRIBUTE3=     Delivery\_id

and spawns Auto invoice Master Program and Auto invoice import program which creates Invoice for that particular Order.

Interface gráfica do usuário, Texto, Aplicativo

Descrição gerada automaticamente

The Invoice created can be seen using the Receivables responsibility

Navigation: Receivables Super User> Transactions> Transactions

Query with the Order Number as Reference.

Interface gráfica do usuário, Aplicativo

Descrição gerada automaticamente

Underlying tables:

RA\_CUSTOMER\_TRX\_ALL will have the Invoice header information. The column INTERFACE\_HEADER\_ATTRIBUTE1 will have the Order Number.

RA\_CUSTOMER\_TRX\_LINES\_ALL will have the Invoice lines information. The column INTERFACE\_LINE\_ATTRIBUTE1 will have the Order Number.

Create receipt:

Navigation: Receivables> Receipts> Receipts

Enter the information.

Interface gráfica do usuário

Descrição gerada automaticamente

Click on Apply Button to apply it to the Invoice.

Interface gráfica do usuário, Aplicativo, Tabela, Excel

Descrição gerada automaticamente

Interface gráfica do usuário, Aplicativo, Tabela, Excel

Descrição gerada automaticamente

Underlying tables:

AR\_CASH\_RECEIPTS\_ALL

Transfer to General Ledger:

To transfer the Receivables accounting information to general ledger, run General Ledger Transfer Program.

Navigation: Receivables> View Requests

Parameters:

* Give in the Start date and Post through date to specify the date range of the transactions to be transferred.
* Specify the GL Posted Date, defaults to SYSDATE.
* Post in summary: This controls how Receivables creates journal entries for your transactions in the interface table. If you select ‘No’, then the General Ledger Interface program creates at least one journal entry in the interface table for each transaction in your posting submission. If you select ‘Yes’, then the program creates one journal entry for each general ledger account.
* If the Parameter Run Journal Import is set to ‘Yes’, the journal import program is kicked off automatically which transfers journal entries from the interface table to General Ledger, otherwise follow the topic Journal Import to import the journals to General Ledger manually.

Interface gráfica do usuário, Texto, Aplicativo, Email

Descrição gerada automaticamente

Underlying tables:

This transfers data about your adjustments, chargeback, credit memos, commitments, debit memos, invoices, and receipts to the GL\_INTERFACE table.

Journal Import:

To transfer the data from General Ledger Interface table to General Ledger, run the Journal Import program from Oracle General Ledger.

Navigation: General Ledger > Journal> Import> Run

Parameters:

* Select the appropriate Source.
* Enter one of the following Selection Criteria:

No Group ID: To import all data for that source that has no group ID. Use this option if you specified a NULL group ID for this source.

All Group IDs: To import all data for that source that has a group ID. Use this option to import multiple journal batches for the same source with varying group IDs.

Specific Group ID: To import data for a specific source/group ID combination. Choose a specific group ID from the List of Values for the Specific Value field.

If you do not specify a Group ID, General Ledger imports all data from the specified journal entry source, where the Group\_ID is null.

* Define the Journal Import Run Options (optional)

Choose Post Errors to Suspense if you have suspense posting enabled for your set of books to post the difference resulting from any unbalanced journals to your suspense account.

Choose Create Summary Journals to have journal import create the following:

• one journal line for all transactions that share the same account, period, and currency and that has a debit balance

• one journal line for all transactions that share the same account, period, and currency and that has a credit balance.

* Enter a Date Range to have General Ledger import only journals with accounting dates in that range. If you do not specify a date range, General Ledger imports all journals data.
* Choose whether to Import Descriptive Flexfields, and whether to import them with validation.

Click on Import button.

Tabela

Descrição gerada automaticamente com confiança baixa

Underlying tables:

GL\_JE\_BATCHES, GL\_JE\_HEADERS, GL\_JE\_LINES

Posting:

We have to Post journal batches that we have imported previously to update the account balances in General Ledger.

Navigation: General Ledger> Journals > Enter

Query for the unposted journals for a specific period as shown below.

Interface gráfica do usuário

Descrição gerada automaticamente

From the list of unposted journals displayed, select one journal at a time and click on Post button to post the journal.

Interface gráfica do usuário, Aplicativo, Tabela, Excel

Descrição gerada automaticamente

Interface gráfica do usuário, Aplicativo, Tabela

Descrição gerada automaticamente

If you know the batch name to be posted you can directly post using the Post window

Navigation: General Ledger> Journals> Post

Interface gráfica do usuário

Descrição gerada automaticamente

Underlying tables:

GL\_BALANCES.